# Estimating and Purchasing: A Link to Profit

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# I. GOOD ESTIMATING AND PURCHASING IS *CRITICAL* TO OBTAINING SUPERIOR PROFITABILITY

- A. Can Increase Profitability 2% to 5%
  - Some Builders say 8% Plus
- B. Most Builders *DON'T* have Adequate Systems
  - Root cause for Low Profitability
  - Excess Materials
  - Fill in Orders
  - Variances
  - Inaccurate Purchase Orders
    - o Can't pay PO's
    - o Need to be Invoiced
  - Delays in Construction
    - Waiting for Materials
    - o Trades Not Available
- C. Cost Don't Create Value *BUT*:
  - Important in Pricing and Profit
  - Knowledge of Costs *KEY* to Improving Profits
  - Construction Cost is the VARIABLE

### II. ESTIMATING AND PURCHASING DEPARTMENT

- A. Critical Service Department
  - Sales

- Design Center
- Construction
- Accounting
  - o Cash Flow Forecasting
  - o Accounts Payable
- B. Two Distinct Functions
  - 1. Estimating Function
    - Detail and Accuracy Critical
    - Determine Quantity of Material and Labor
    - Produce Construction Cost Budgets
    - Release Purchase Orders
    - New Product Development
      - o Take-offs
      - o Costing
    - Individual Home
      - o Creating Purchase Orders
      - o Job Costing
    - Option and Upgrades
      - o Costing
      - o Pricing
    - Customer Price Requests
      - o Costing
      - o Pricing
      - o Tracking
    - Creates Construction Cost Budget
      - o Maintenance
      - o Reporting
    - Creates Bill of Materials
      - o Parts Book
      - o Basis for Purchasing
      - o Detailed

- 2. Purchasing Function
  - Outgoing and Negotiation Skills Critical
  - Locate Vendors
    - Networking
  - Qualify Vendors
    - o Application
    - Checking References
  - Bidding
    - Bid Package
    - Administering Process
    - Monitoring Progress
    - Comparing Bids
  - Negotiating
    - Personal Contact with Vendors
    - Selling the Company
    - o Questioning Bid
    - Working for Best Deal
  - Contracting
    - o Documenting the Agreement
  - Monitoring Performance
    - o Feedback from Construction
    - o Correcting Problems
    - o Quarterly Meeting with Vendors
- C. Many Jobs for Estimating and Purchasing Department
  - New Product Development
  - Recruiting
  - Bidding
    - o Bid Packages
    - o Trade Specification Sheets
    - o Bid Analysis

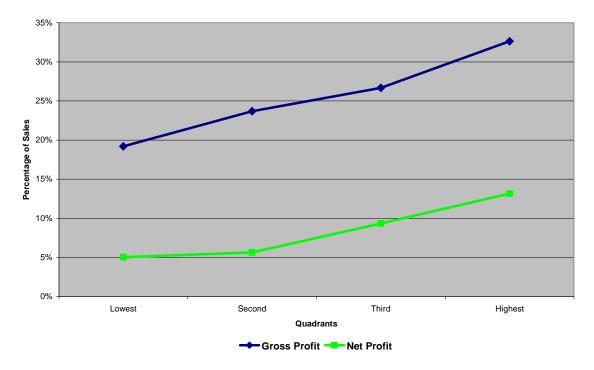
- o Negotiation
- o Bid Letting
- o Bid Release
- Contracting
  - Trade Contractor Agreement
  - o Vendor Agreements
- Contract Administration
  - o Vendor Insurance Administration
  - o Vendor Review and Appraisal
- Scopes of Work
- Data Base Management
  - o New Plans
  - o New Options and Upgrades
  - o New Products
  - o New Vendors
  - New Pricing
- Design Center
  - o Costing
  - o Pricing
  - o Pricing Sheet
- Standard Option Pricing
- Customer Price Requests
- Purchase Order Release
  - House Specific
    - Sales Contract
    - Selection Sheet
  - o Staged Releases
- Start Package
  - o Assemble
  - o Release
  - o Administer

- Cost Reporting
  - Sales Pricing Report
  - Anticipated Gross Profit Report
  - Job Cost Reports
  - Variance Cost Reports
- Variance Documentation and Reporting
  - o Variance Purchase Order Release
  - o Variance Review Meetings
  - o Administer Actions Take
- D. New Product Development Process
  - Controls the Process
    - o Protector of Profits
    - o Conscience for Team
    - Detail Process in Writing
  - Feasibility Estimate
    - o Based on Market Research
    - o Go No Good Decision
    - o Establish Preliminary Budget
    - o Guide Product Design
  - Design Estimate
    - Assure No Cost Creep
    - o Several During Process
    - o Protect Target Profit
  - Control Budget
    - o Basis for Building and Contracting
    - o Plans, Model, Brochure DON'T match
    - o Structural Options
    - o Product Specifications
- E. Typically Becomes a *BOTTLENECK* 
  - Too Much To Do
  - Under Staffed

- Not Well Organized
- Everything is a *PRIORITY*
- Semi-Custom Builders
  - o Too Many Plans
  - o Too Many Customer Price Requests
  - Too Many Changes During Construction
- E. Good Purchasing and Cost Control starts with Good Estimating
  - Accurate Purchase Order
  - Variance Control
  - Accounts Payable
    - o Automatic
    - o Paperless
- F. *HELP* the Department
  - Control the Number of Plans
  - Reduce Customer Price Request
  - Develop Standard Structural Options
  - Selections Complete **PRIOR** to Start of Construction
  - Eliminate Change Orders DURING Construction
  - Don't be Wed *TOO* Closely to Current Vendors
  - Maintain a Good Reputation
    - o Pay Bills on Time
    - o No Dry Runs
    - o Job Ready
    - o Reliable Construction Schedule
    - o Few Fill-in Orders
    - Adequate Notifications
    - o Generally Well Organized
    - o Employer of Choice

# III. ESTIMATING FUNCTION

- A. Accurate Estimate is *FIRST STEP* in Controlling Construction Costs
  - Accuracy to 1% Variance or Less
    - Add OVER Variances and UNDER Variances
  - Continually Monitor
  - Variance Analysis
    - o Don't Just Document
    - o Eradication
  - Key to Acceptance of Purchase Orders
    - o Eliminate Invoices
    - Automatic Accounts Payable
  - Critical for Cash Flow Forecasting
    - Estimate Cash Requirements
    - Construction Schedule Timing
  - Cost of Sales should be 70% of sales price
    - o Land 20%
    - o Direct costs 50%
    - o Does not include;
      - Supervision
      - Financing
      - Sales Commissions
    - Don't Include Arbitrary Allocations
      - Indirect Construction Costs
  - Direct Cost is the Variable
  - Estimating Math
    - o Vertical
    - o Horizontal
    - o Pitch
    - o Count



**Relationship of Gross Profit to Net Profit** 

- B. Requires Accurate and Detailed Working Drawings and Specifications
  - Working Drawings
    - o Complete
    - o Appropriate Details
    - o Accurate
    - o Can be Built
    - o Scope of Work for Architects
  - Specification
    - o Complete
    - o Accurate
    - o Selections Prior to Start of Construction
      - Staged Purchase Order Releases
        - More Errors and Variances

- C. Methods of Estimating
  - Detailed Quantity Survey Estimating
    - Takeoff Each Item Needed
    - o Units of Material and Labor
  - Square Foot Estimating
  - Differential Comparative Estimating
  - Bidding
- D. Estimate Needs to be Coordinated with:
  - Construction Sequence
  - Construction Schedule
  - Vendor Pay Points
  - Job Cost Accounting
    - Estimating Creates Budget
    - Accounting Records Actual Cost
    - o Easy Comparison
    - o One to One Relationship
    - o Job Cost Analysis and Control
    - o Accounts Payable Process
- E. Estimator Needs
  - Up to Date Files and Prices
  - Material and Labor Checklist
  - Systematic Consistent Approach
  - Follow the Construction Sequence
    - o Easier of find Problems during Estimate
  - Maintain Good Records of Estimate Workup
    - Calculations
    - o Detailed Notes and Assumptions
    - o Telephone Log
    - o Bidder Tracking
    - o Quotes
    - o Bid Analysis

- Dates for Anticipated Price Increases
- o Required Lead Times and Durations
- Knowledge of Building Code and Fees
  - o All Jurisdictions
- F. Good Procedures, Forms and Spreadsheets
  - Integrate Material Checklists
  - Integrate Appropriate Formulas
  - Integrate Appropriate Waste Factors
  - Follow the Construction Sequence
  - Create Requests for Quote
  - Create Purchase Orders
  - Takeoff Sheet
    - o 30 to 50 key measurement
    - o Tie to Appropriate Estimating Sheets
- G. Control Job Cost Estimate
  - Exactly What is Intended to be Purchased
  - Detailed Quantity Take-off Best Method
    - o Most Builders DON'T have Talent
    - o Delegated to Vendors and Trades
  - Bid Management
    - Get the Fudge **OUT**
    - o Keep Vendors and Trades HONEST
- H. Estimating Data Base Management
  - Easily Contaminated
  - Too Many Plans
  - Unit Pricing vs. Job Bidding
  - Customer Price Requests
  - Maintaining Standard Estimates
    - o Base Estimate
    - o Options and Upgrades

- o Structural Options
- Custom Price Requests
- Community Specific costs
- I. Computerized Estimating
  - Spreadsheet or Data Base
  - Standard Plan Estimate
  - Blue Print Take-off Estimating
  - Digitizers
  - CAD
    - o New Method
    - o Intelligent Drawings
    - o Effective Communication Tool
    - o Great for Take-offs NOT Pricing
    - o Need to Draw in Three Dimension
      - Designers *NOT* Adopting
      - New Technology for Estimating Staff
      - Development of Working Drawings

### REVISED: ELEVATION PLAN BASEMENT/CRAWL SPACE AND FIRST FLOOR DECK COST CODE: QUANTITY UNIT PRICE TOTAL COST DESCRIPTION BASEMENT/CRAWL SPACE WALLS 2 X 4 LINEAL REDWOOD PLATE 2 X 4 LINEAL TOP PLATE 2 X 6 LINEAL REDWOOD PLATE 2 X 6 LINEAL TOP PLATE 2 X 6 X 8' STUDS 2 X 12 X \_\_\_\_\_ BEARING WALL HEADERS NON-BEARING WALL HEADERS 2 X 12 X 2 X 4 X 92 5/8" STUDS FOR BLOCKING RIN JOIST AND BOX SILL 2 X 4 LINEAL REDWOOD SILL PLATE 100' ROLLS SILL SEALER \_ 2 X \_\_\_\_LINEAL FEET HEM DIR BOX SILL \_\_\_\_ FLOOR AREA \_\_\_: (See Framing Plan) 2X\_\_\_X \_\_\_ STD. HEM FIR FLOOR JOISTS \_\_\_\_ 2X X STD. HEM FIR HEADERS FLOOR AREA (See Framing Plan) 2X\_\_\_X \_\_\_ STD. HEM FIR FLOOR JOISTS \_\_\_\_\_ 2X X STD. HEM FIR HEADERS FLOOR AREA \_\_\_\_\_ (See Framing Plan) 2X\_\_\_X STD. HEM FIR FLOOR JOISTS \_\_\_\_\_ 2X X STD. HEM FIR HEADERS FLOOR AREA \_\_\_\_\_ (See Framing Plan) 2X\_\_\_X \_\_\_ STD. HEM FIR FLOOR JOISTS \_\_\_\_ 2X X\_\_\_STD. HEM FIR HEADERS\_\_\_\_\_ STAIRS 2X\_12 X \_\_\_\_ DOUG FIR STRINGERS \_\_\_\_\_ 2X 12 X HEM FIR TREADS GENERAL ITEMS 4 X 8 X ¾ T&G DECKING BRIDGING SIZE / BRIDGING SIZE \_\_\_\_\_ / QUART TUBES P.L. 400 DISCOUNT \_\_\_\_\_ TAX \_\_\_\_\_ SUB TOTAL \_\_\_\_\_

JOB COST ESTIMATE

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FIRST FLOOR EXTERIOR WA			OUANTITY		
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	JT STUDS				
2 X 4 X _ CRIPPLES					
2 X 4 X WINDO	W BOTTOM PLATE AND BLOCKING				
SECTION	_: STANDARD 9' WALLS (See Floor P	lan)			
2 X 4 LINEAL PLATE					
2X4X18'CUTFOR9'STU	/DS				
2 X 4 X – CRIPPLES					
2 X 4 X _ WINDOW BO	DTTOM PLATE AND BLOCKING				
SECTION	: RAKE WALL (See Floor Plan)				
2 X 4 LINEAL PLATE					
2X4X8'STUDS					
2X4X18'STUDS					
2 X 4 X CRIPPLI	ES				
2 X 4 XWINDOV	W BOTTOM PLATE AND BLOCKING				
SECTION: RAKE V	WALL (See Plo6r Plan				
2 X 4 LINEAL PLATE					
2X4X10'STUDS					
2X4X12'STUDS					
2X4X14'STUDS					
2X4X18'STUDS					
2 X 4 XCRIPPLE	ES				
2 X 4 XWINDOW	W BOTTOM PLATE AND BLOCKING				
HEADERS: (See Floor Plan)	# 1,2,5,8,14				
2X12X12'HEM FIR					
HEADERS: (See Floor Plan)					
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### JOB COST ESTIMATE

### JOB COST ESTIMATE

REVISED:

PLAN	KEVISED.	ELEVATION			
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INTERIOR WALLS					
SECTION : STAN	DARD 8' WALLS (See Floor Plan)				
$2 \times 4 \times 10^{-2} \text{ stude}$	3				
	NEE WALLS AND NON-BEARING HDRS.				
2 X 4 XBLOCKING					
SECTION: STAN	DARD 9' WALLS (See Floor Plan)				
	NEE WALLS AND NON-BEARING HDRS.				
	NEE WALLS AND NON-BEAKING HDK3.				
SECTION: RAKE	WALL (See Floor Plan)				
2X4X10'STUDS					
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SECTION: RAKE WALL (Se	ee Plo6r Plan				
2 X 4 LINEAL PLATE					
2X4X12'STUDS					
2X4X14'STUDS					
	NEE WALLS AND NON-BEARING HDRS_				
HEADERS:					
BEARING (See Floor Plan)					
2X12X					
2X12X					
NON-BEARING (See Floor Plan)					
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FLOOR AREA: (See Framing Plan	·				
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# IV. PURCHASING FUNCTION

- A. Locating Sources of Supply
  - Vendor Application
  - Evaluation
  - Selecting Qualified Vendors
- B. Bidding
  - Bid Packages
  - Duplication of Plans
  - Vendor Bid Sheets
- C. Negotiating
  - Move *UP* the Food Chain
  - Things to Negotiate
    - o Price
    - o Terms and Conditions
    - o Model Home Program
    - Design Center Displays
    - o Quantity Discounts
      - Annual Meeting
    - o Payment Discounts
    - Cooperative Advertising
    - o Manufacture Rebates
    - o Training
      - Sales
      - Superintendent
      - Trades
      - Warranty
- D. Contracting
  - Vendor Agreement
  - Terms and Conditions
  - General Conditions
  - Scope of Work

- Pricing Addendum
- Quality Standard
- Certification of Completion Checklist
- E. Monitoring Performance
  - Evaluating Performance
  - Quarter Review Meeting
- F. Purchase Orders Implement the Estimate
  - Release is Clerical in Nature
    - o Routine
    - o Highly Repetitive
    - o Open for Standardization
    - o Delegation
  - Create PO's & Job Budget from Sales Contract:
    - o Base Plan
    - o Structural Options
    - o Selections
    - o Community Specific
    - o Approved Customer Price Requests
  - Release Purchase Orders
    - o Creates Job Cost Budget
  - Formalized, Standardized
    - Written Procedures
    - o One to One Relationship
    - o Purchase Order Directly from the Estimate
      - Written Purchase Orders
      - Place on "Will Call" basis
      - Released *PRIOR* to Start of Construction
      - Stages Releases
    - Variance Purchase Orders
      - Written
      - Reason

- Action to be Taken
- Processed *PRIOR* to Service
- o Payment from Purchase Order
  - Eliminate Invoices
- G. Purchasing Flow
  - Estimating Produce Quantities
  - Purchasing Negotiates Prices
  - Purchasing Contracts Vendors
  - Estimating Applies Pricing To Quantities
  - Purchasing Releases PO's
  - Production Orders Deliveries
  - Production Checks and Approves Deliveries
  - Accounting Pays Approved Vendor Payments
- H. Change Orders
  - Special Customer Changes
  - During Construction
- I. Variance Purchase Order
  - Construction Cost Variances
  - Unanticipated Costs

# V. SUPERINTENDENTS ROLE IS CRITICAL

- A. Super *OWNS* Estimate Once PO's are Released
  - Understand Estimate
  - Anticipated Use of Materials
- B. Working Knowledge of:
  - Vendor Agreements
  - Trade Contracts
  - Scopes of Work
  - Quality Standard
- C. Enforce *ALL* Terms and Conditions

- D. Train Trades Crews on:
  - Scopes of Work and Enforce
  - Company Policies
  - Construction Procedures
  - Proper Use of Material
- E. Seek out material savings
- F. Maintain accurate plans
  - Communicate with Estimating and Purchasing
- G. Document ALL Variances
  - Determine Root Cause
- H. Supervise Placement of Material
- I. Protect Material
  - Upon Delivery
  - After Installation
- J. Check for Excess Material on Job Site
  - Promptly Return ALL Unused Material
    - Notify Accounting
    - o Notify Estimating
- K. Check in Deliveries
  - Organization of Load
  - Placement of Delivery
  - Complete
    - o No Back Order
    - o No Damage
- L. Notify Accounting when Complete
  - Invoice Approval
  - Purchase Order Approval
  - Line Pay
  - Handheld
  - Construction Schedule